

Q3 2008 Results

Adecco Group

#### **Disclaimer**

#### **Forward-looking statements**

Information in this release may involve guidance, expectations, beliefs, plans, intentions or strategies regarding the future. These forward-looking statements involve risks and uncertainties. All forward-looking statements included in this release are based on information available to Adecco S.A. as of the date of this release, and we assume no duty to update any such forward-looking statements. The forward-looking statements in this release are not guarantees of future performance and actual results could differ materially from our current expectations. Numerous factors could cause or contribute to such differences. Factors that could affect the Company's forward-looking statements include, among other things: global GDP trends and the demand for temporary work; changes in regulation of temporary work; intense competition in the markets in which the Company competes; changes in the Company's ability to attract and retain qualified temporary personnel; the resolution of the French antitrust procedure; and any adverse developments in existing commercial relationships, disputes or legal and tax proceedings.



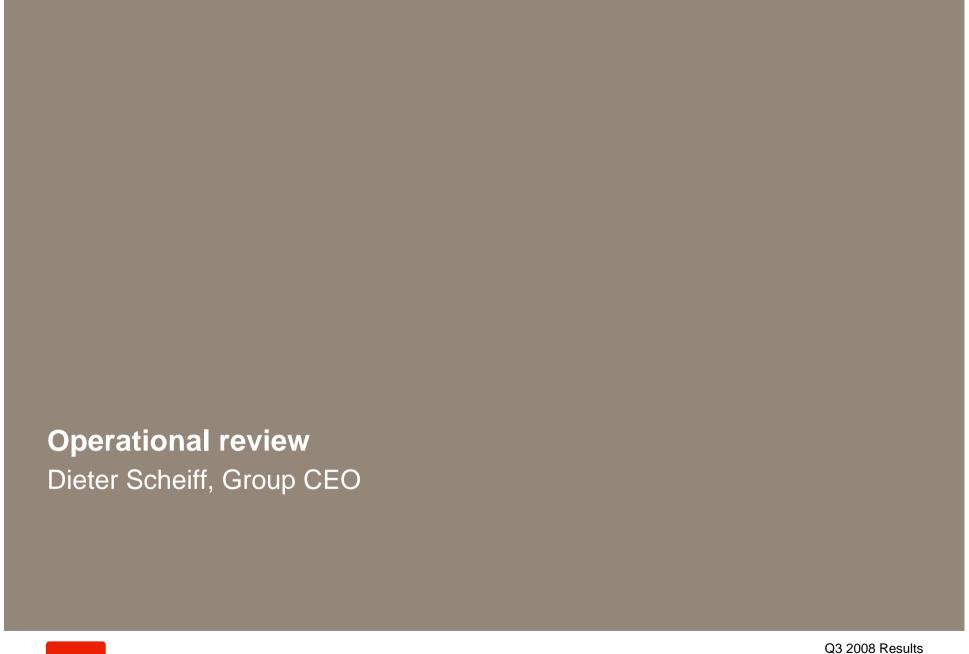
# Today's agenda

Operational review Dieter Scheiff

Financial review Dominik de Daniel

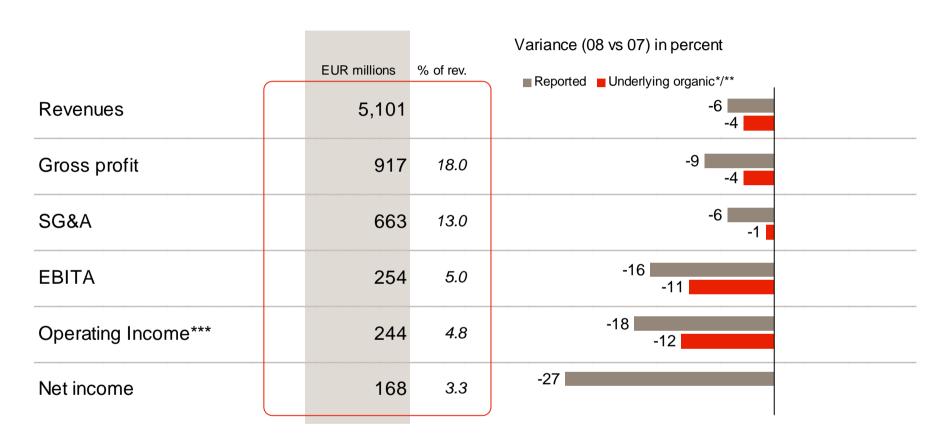
Outlook Dieter Scheiff







## Q3 2008 results summary



<sup>\*</sup> Underlying is a non US GAAP measure and excludes the impact of the modified calculation of French social charges which positively impacted Q3 2007 with EUR 26 million on gross profit, EUR 18 million on operating income and EUR 12 million on net income.

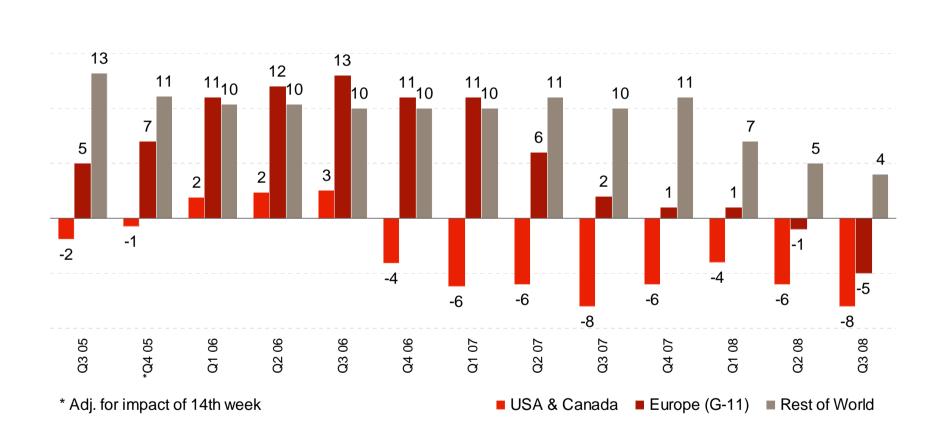


<sup>\*\*</sup> Organic growth is a non US GAAP measure and excludes the impact of currency, acquisitions and divestures.

<sup>\*\*\*</sup> Operating income includes amortisation of intangible assets of EUR 10 million for Q3 2008 and EUR 8 million for Q3 2007.

## Revenue growth by region

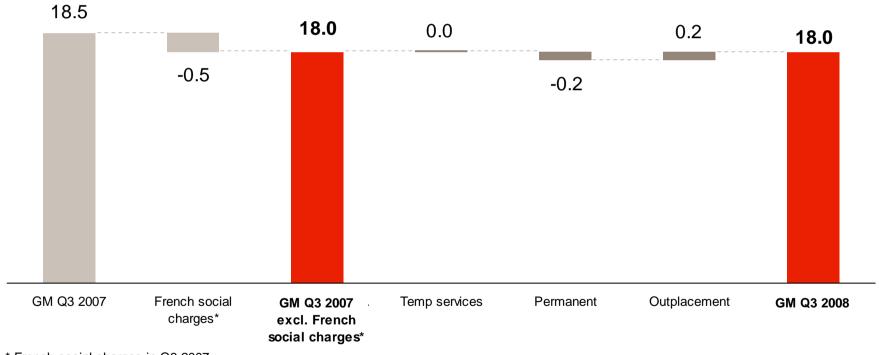
Organic year-on-year growth in percent





## **Gross margin drivers**

## In percent of revenues



<sup>\*</sup> French social charges in Q3 2007



## Revenues and EBITA by geography

Q3 2008 vs. Q3 2007 in constant currencies

	Revenues	<b>EBITA</b>	Year-on-year growth		
			Revenues	EBITA*	
	EUR millions	EUR millions	constant currency in percent	constant currency in percent	
France	1,747	69	-2	-13	
USA & Canada**	651	28	-9	-18	
UK & Ireland	344	5	-16	-58	
Germany**	404	53	12	■ 8	
Japan	339	26	1	<b>5</b>	
Italy	285	15	-5	-21	
Iberia	270	16	-12	-25	
Nordics	242	14	-3 ■	0	
Benelux	249	16	-2	-19	
Switzerland & Austria**	156	14	4	1	
Australia & New Zealand	102	4	-14	-3	
Emerging Markets	312	13	16	27	
Corporate Expenses		-19			
Adecco Group**	5,101	254	-3	-9	

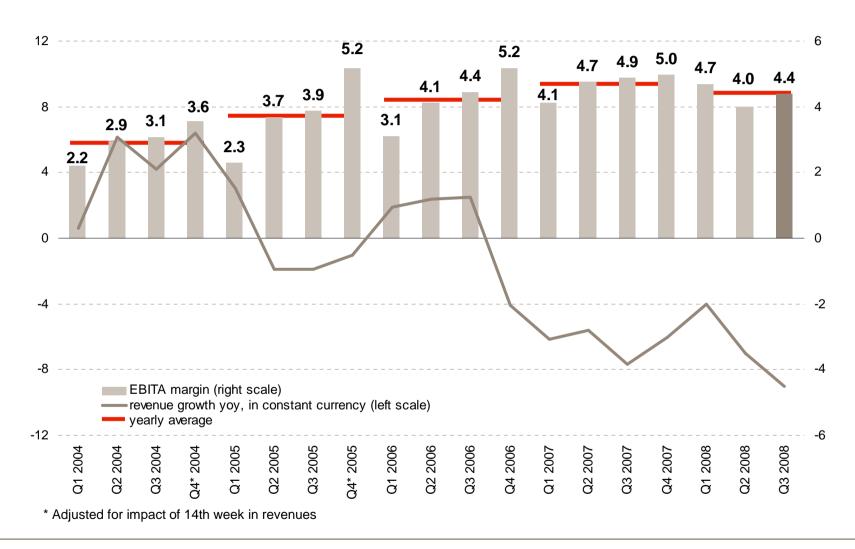
<sup>\*</sup> Excluding the impact of a modified calculation of French social charges for France and Adecco Group.



<sup>\*\*</sup> Q3 2008 revenue development organically in USA & Canada -8%; Germany -2%, Switzerland & Austria -3%; and Adecco Group -4%.

## **USA & Canada revenue and EBITA margin**

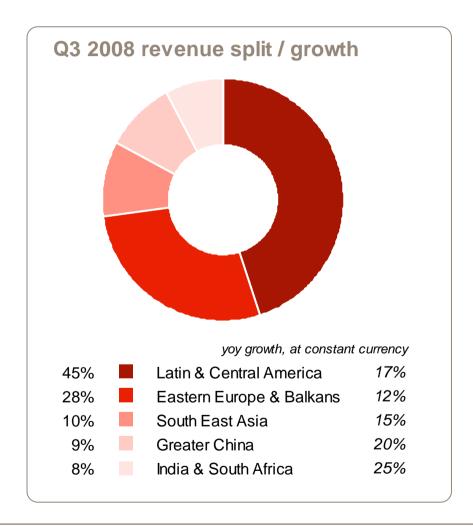
Development Q1 2004 – Q3 2008 in percent

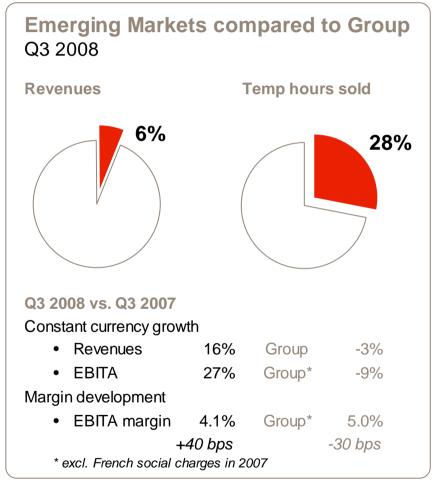




## **Growth opportunities in the Emerging Markets**

Emerging Markets Q3 2008 revenues by geography







## Revenue development by business lines

#### Q3 2008 vs. Q3 2007 in constant currencies

	Revenues* EUR millions	Revenues growth** in percent, at constant currency		
Office	1,068	-6		
Industrial	2,889	-3		
Information Technology	285	-9		
Engineering & Technical	198	-5		
Finance & Legal	115	-3		
Medical & Science	77		13	
Sales, Marketing & Events	102	■ 1		
Human Capital Solutions	59	10	)	
Emerging Markets***	308		16	
Adecco Group	5,101	-3		

<sup>\*</sup> Breakdown of revenues is based on dedicated branches.



<sup>\*\*</sup> In Q3, revenues changed organically in Office by -6%; Industrial by -5% and Adecco Group by -4%.

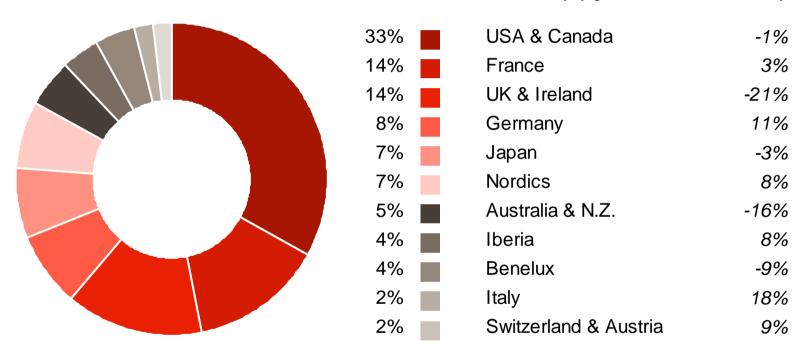
<sup>\*\*\*</sup> Emerging Markets excluding professional business lines.

## Q3 2008 professional business lines\*

Revenues by geography

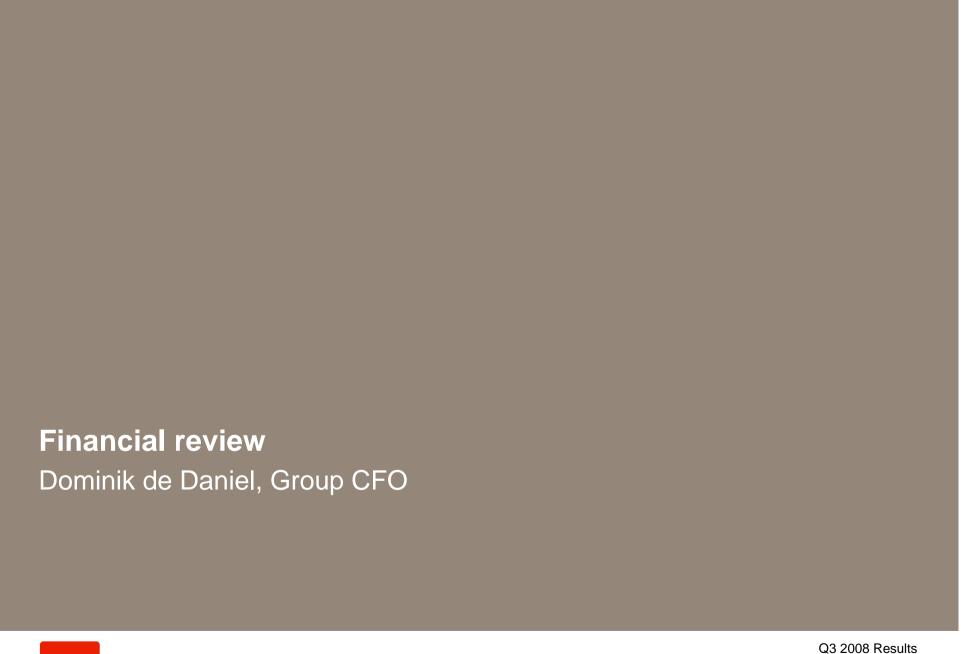


yoy growth, at constant currency



<sup>\*</sup> Based on dedicated branches





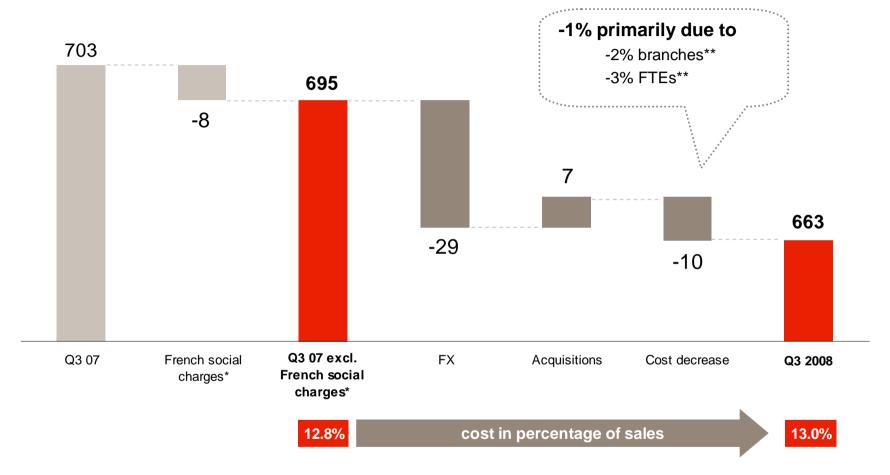
#### Q3 2008 Results in detail - P&L

	Q3 2008	Q3 2007		Variance** %		
		Reported	French social charges impact*	Underlying	EUR	o rganic
Revenues	5,101	5,442		5,442	-6%	-4%
Direct costs of services	(4,184)	(4,435)	26	(4,461)		
Gross profit	917	1,007	26	981	-6%	-4%
Gross margin	18.0%	18.5%		18.0%	***************************************	
Selling, general and administrative expenses	(663)	(703)	(8)	(695)	-5%	-1%
As a percentage of revenues	13.0%	12.9%		12.8%		
EBITA	254	304	18	286	-11%	-11%
EBITA margin	5.0%	5.6%		5.3%	***************************************	
Amortisation of intangible assets	(10)	(8)		(8)		
Operating income	244	296	18	278	-12%	-12%
Operating income margin	4.8%	5.4%		5.1%		
Interest expense	(15)	(15)		(15)		
Other income/(expenses), net	2	4		4		
Income before taxes and minority interests	231	285	18	267	-14%	
Provision for income taxes	(63)	(53)	(6)	(47)		
Income applicable to minority interests	-	(2)		(2)		
Net income	168	230	12	218	-23%	
Net income margin	3.3%	4.2%		4.0%		

<sup>\*</sup> French social charges impact in Q3 2007 for Q3 2007 \*\* Variance of Q3 2008 vs. underlying figures Q3 2007



#### Q3 2008 SG&A movements



<sup>\*</sup> French social charges in Q3 2007

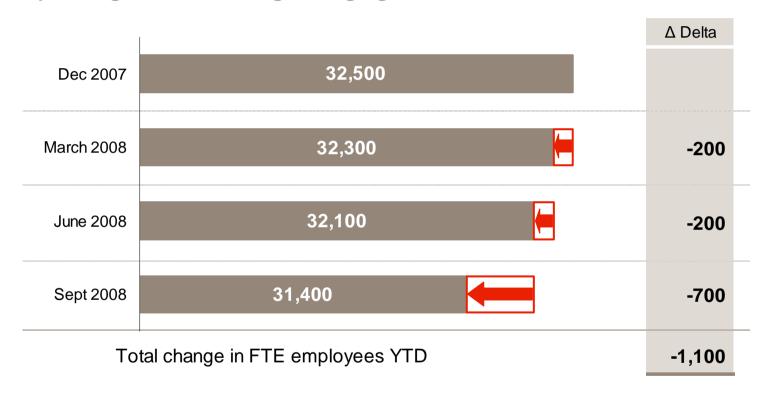


<sup>\*\*</sup> Organically

## Development of full-time equivalent (FTE) employees

Trend since year end 2007

#### **Operating units excluding Emerging Markets**





## **Balance sheet**

	Sept 30 2008	Dec 31 2007
Assets		
Cash and short-term investments	678	563
Trade accounts receivable, net	3,679	3,773
Other current assets	329	324
Property, equipment, and leasehold improvements, net	231	223
Other assets	255	277
Goodwill and intangible assets, net	3,092	3,094
Total assets	8,264	8,254
Liabilities and shareholders' equity		
Accounts payable and accrued expenses	3,378	3,476
Short- and long-term debt	1,478	1,429
Other liabilities	483	469
Minority interests	4	7
Shareholders' equity	2,921	2,873
Total liabilities and shareholders' equity	8,264	8,254
Net Debt*	800	866

<sup>\*</sup> Net debt is a non-US GAAP measure and comprises short-term and long-term debt less cash and cash equivalents and short-term investments.

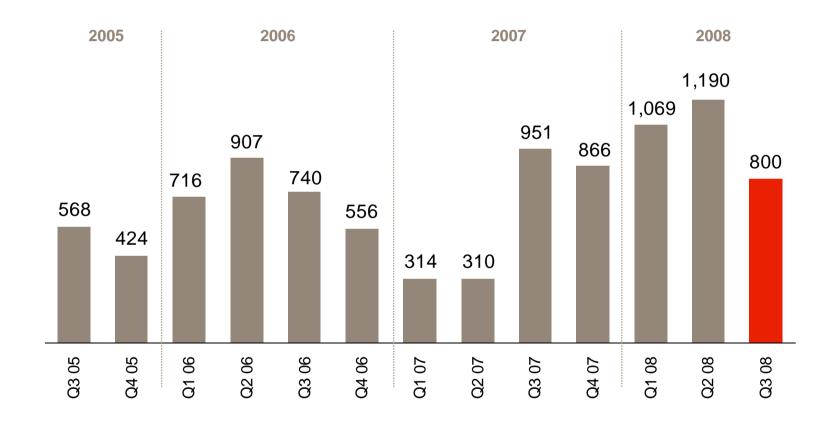


## **Cash-flow statement**

	9M 2008	9M 2007
Consolidated statements of cash flows (year-to-date)		
Net income	517	585
Adjustments to reconcile net income to cash flows from operating activities:		
<ul> <li>Depreciation and amortisation</li> </ul>	93	83
- Other charges	33	44
Changes in operating assets and liabilities, net of acquisitions:		
- Trade accounts receivable	74	(207)
<ul> <li>Accounts payable and accrued expenses</li> </ul>	(109)	266
- Other assets and liabilities	61	(5)
Cash flows from operating activities	669	766
Cash flows from/(used in) investing activities	(126)	(864)
Cash flows from/(used in) financing activities	(430)	(270)
Effect of exchange rate changes on cash	3	(15)
Net increase/(decrease) in cash and cash equivalents	116	(383)



# Net debt development since Q3 2005





#### Credit facilities and cash & short term investments

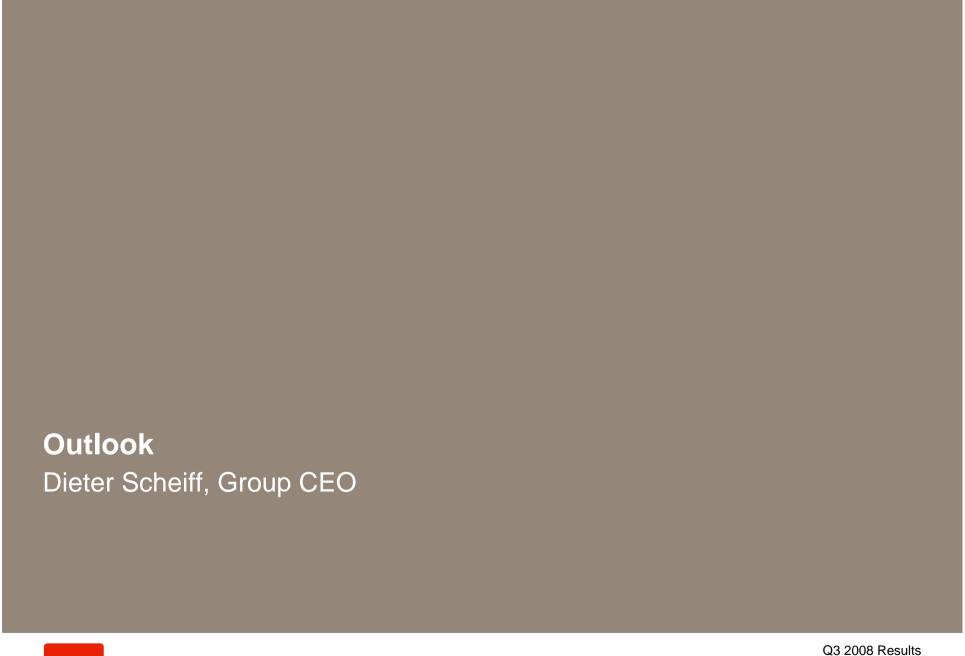
## As of 30 September 2008, in EUR millions

	Principal at maturity	Maturity	Fixed interest rate	Total
Guaranteed zero-coupon convertible bond	CHF 1,044	2013*	1.5%	614
Fixed rate guaranteed notes	EUR 500	2013	4.5%	492
Multicurrency revolving credit facility	EUR 550	2013	variable	_**
Multicurrency revolving credit facility, term loan	EUR 300	Dec 2008	variable	300
Uncommitted lines	EUR 377	various	variable	72
Short & long term debt				1,478
Cash & short term investments				678
Net Debt				800

<sup>\*</sup> Put option per August 2010



<sup>\*\*</sup> EUR 102 million used for letter of credit





## **Adecco Group strategy**

Our two-folded market approach

general skilled

professional skilled

expertise

Offer high-volume services through specialized solutions

**Experts** talk to experts

continuous relationships

Attract and retain those motivated to work

**Provide serial assignments** 

**Client-driven training** 

Attract and retain professionals

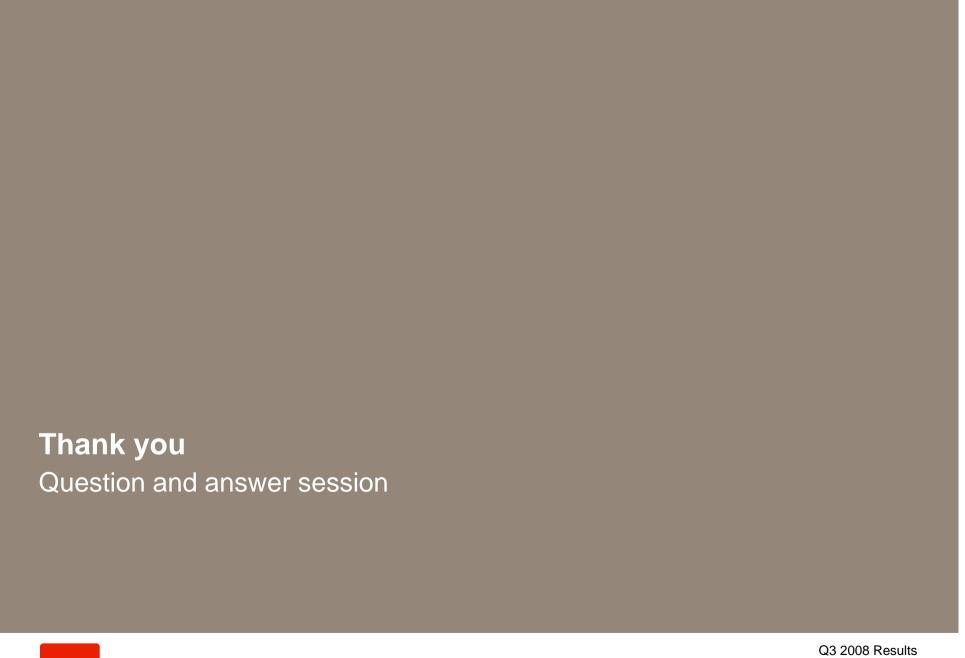
Provide challenging serial projects

Enhance their skills through continuous learning

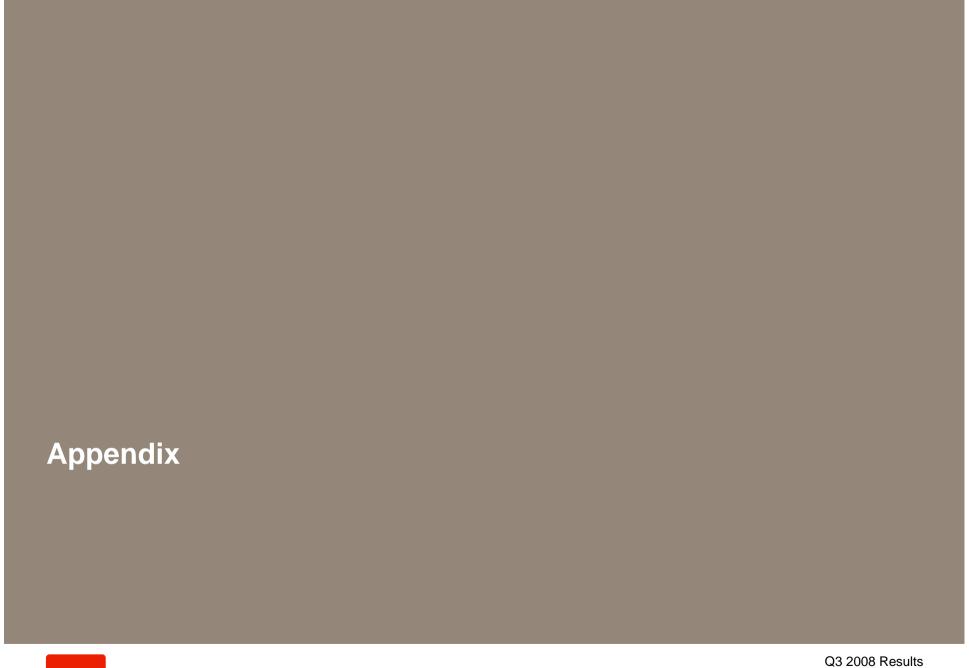


'expert' solutions, maintaining cost leadership 'expert' quality, delivering higher gross margins











## **France**

## Financial performance for the last 9 quarters, organically

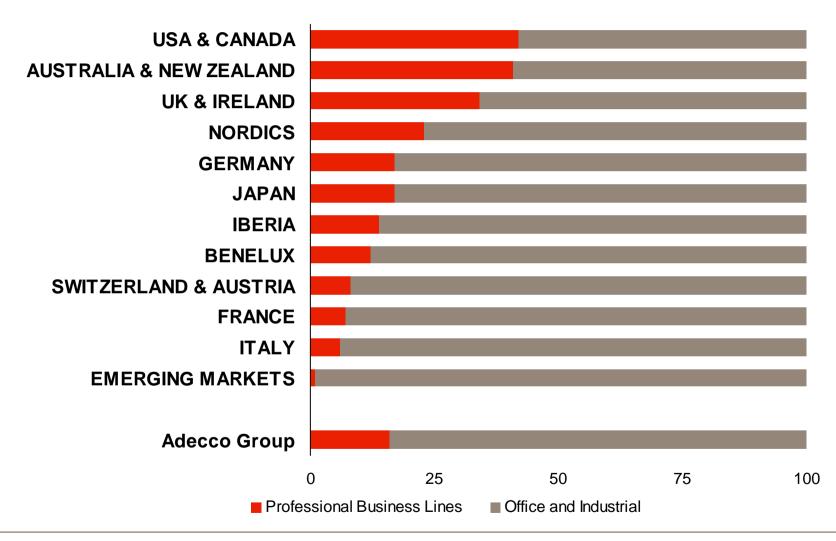
	Q3 06	Q4 06*	Q1 07*	Q2 07*	Q3 07*	Q4 07*	Q1 08	Q2 08*	Q3 08
Sales growth (adj. for business days)	9%	7%	9%	3%	-3%	-2%	3%	-4%	-2%
Market growth (Turnover, adj. for business days, PRISME, Q3 08 Adecco estimate)	8%	7%	10%	8%	6%	3%	3%	-5%	-3%
Gross margin $\Delta$	-30 bps	-10 bps	0 bps	+70 bps	+60 bps	+20 bps	+10 bps	0 bps	0 bps
SG&A % $\Delta$	-30 bps	-30 bps	-30 bps	-10 bps	+20 bps	-20 bps	0 bps	+30 bps	+50 bps
Operating margin $\Delta$	-0 bps	+20 bps	+30 bps	+80 bps	+40 bps	+40 bps	+10 bps	-30 bps	-50 bps
DSO Δ	0 days	0 days	-1 days	-2 days	-3 days	-4 days	-3 days	-2 days	-1 days

<sup>\*</sup> adjusted for changes in social charges



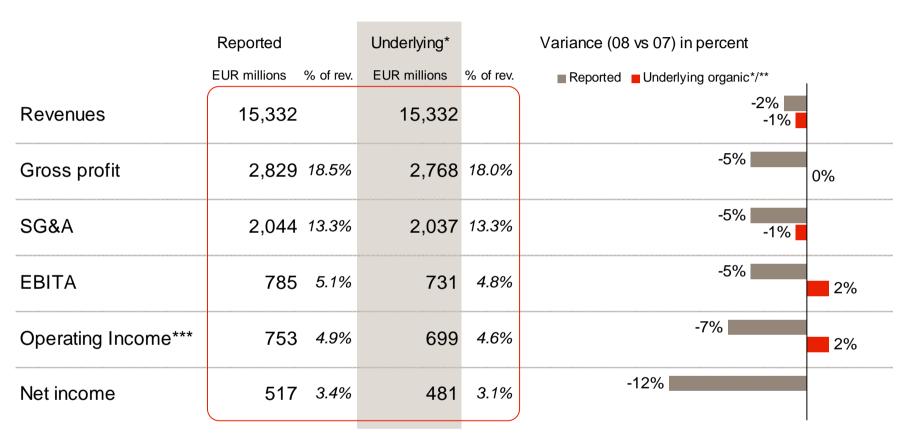
#### Revenues – Office and Industrial vs. Professional business lines

In percent, based on dedicated branches in Q3 2008





## 9M 2008 results summary



<sup>\*</sup> Underlying is a non US GAAP measure and excludes the impact of the modified calculation of French social charges for 2005, which positively impacted 9M 2008 with EUR 61 million on gross profit, EUR 54 million on operating income and EUR 36 million on net income, and for 2006 and 9M 2007, positively impacted 9M 2007 with EUR 170 million on gross profit, EUR 119 million on operating income and EUR 78 million on net income.

<sup>\*\*\*</sup> Operating income includes amortisation of intangible assets of EUR 32 million for 9M 2008 and EUR 16 million for 9M 2007.



<sup>\*\*</sup> Organic growth is a non US GAAP measure and excludes the impact of currency, acquisitions and divestures.

## Revenues and EBITA by geography

9M 2008 vs. 9M 2007 in constant currencies

	Revenues	<b>EBITA</b>	Year-on-year growth		
			Revenues	EBITA*	
	EUR millions	EUR millions	constant currency in percent	constant currency in percent	
France	5,140	250	-1	-7	
USA & Canada**	2,019	88	-7	-11	
UK & Ireland	1,092	31	-13	-13	
Germany**	1,196	134		40 33	
Japan	1,049	78	3	11	
Italy	921	62	0	2	
Iberia	819	51	-5	-6	
Nordics	749	39	5	25	
Benelux	722	41	-2 ∥	-1	
Switzerland & Austria**	429	34	12	8	
Australia & New Zealand	312	9	-9	-2	
Emerging Markets	884	34	16	35	
Corporate Expenses		-66			
Adecco Group**	15,332	785	1	7	

<sup>\*</sup> Excluding the impact of a modified calculation of French social charges for France and Adecco Group.

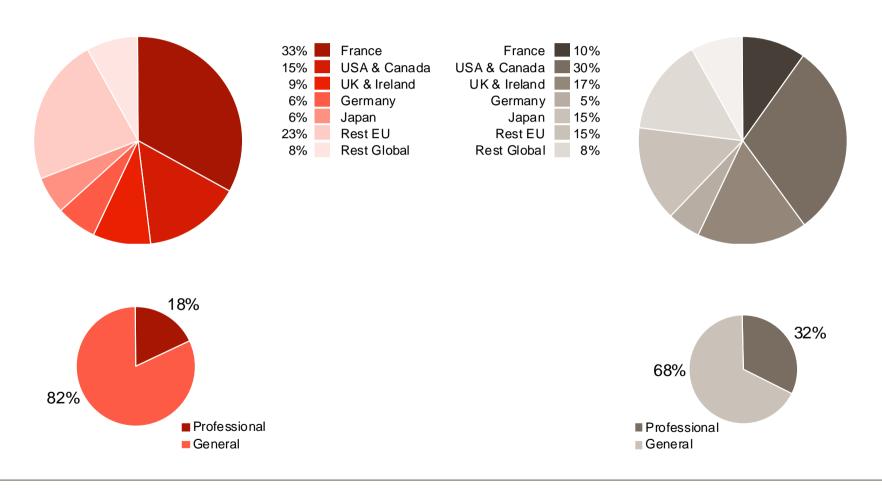
<sup>\*\*</sup> In 9M 2008 revenues changed organically in USA & Canada by -6%; Germany by 3%, Switzerland & Austria by -2%; and Adecco Group by -1%.



## Market potential for Professional and General staffing

Market size and FY 2007 revenues of Adecco

Adecco FY 2007 revenues: EUR 21.1 bn Global market 2007: Approx. EUR 220 bn

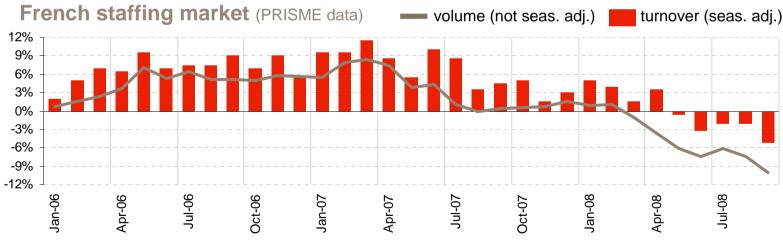




## **Development of US and French staffing market**

Year-on-year growth

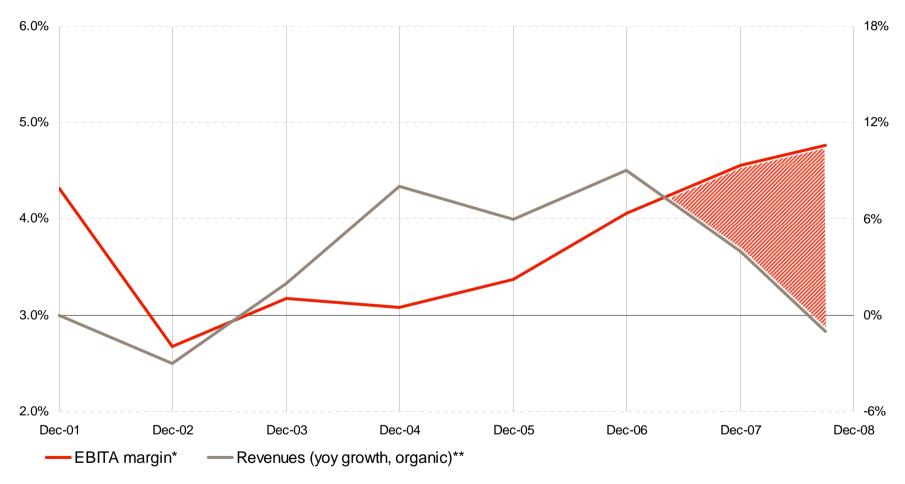






## Protecting profitability in weakening markets

How we deal with the cyclical nature of our business



<sup>\*</sup> FY 2007 and 9M 2008 excl. impact of the modified calculation of French social charges

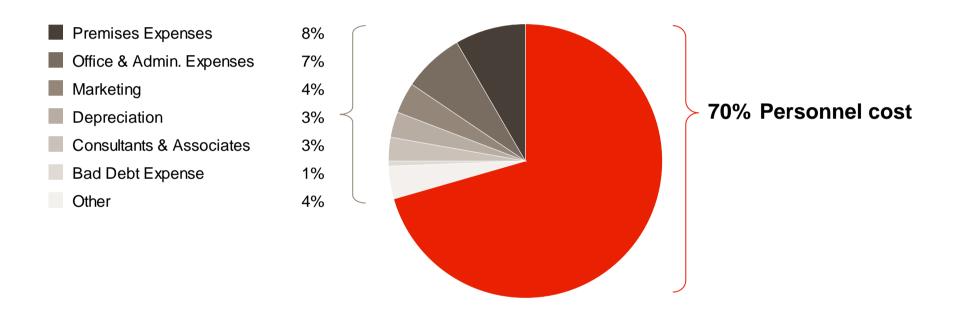
<sup>\*\*</sup> FY 2004 and FY 2005 adjusted for the impact of the 53rd week in 2004



## Protecting profitability in weakening markets

How we deal with the cyclical nature of our business

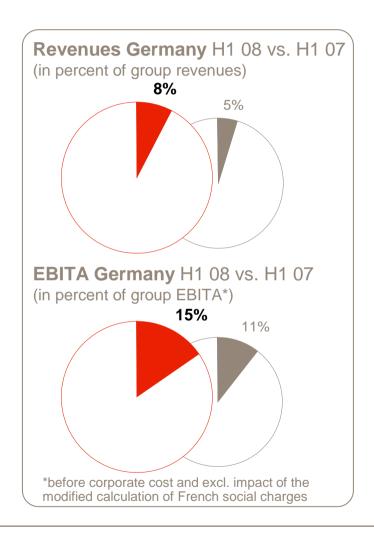
#### SG&A breakdown for H1 2008





## Protecting profitability in weakening markets

How we deal with the cyclical nature of our business



# **Example Germany: We are more flexible than the market thinks**

# Despite having associates on our payroll we remain flexible through

- Alternative placing options in case of redundancies
- Flexible time capturing overtime is compensated rather than paid
- Redundancies are only costly after six months of employment
- Attrition rate helps when costs need to be adapted to revenue developments



Risk of People on our Bench is compensated with higher margins!

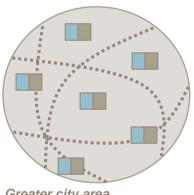
# "Industrialization" of recruiting and client serving

## Example Japan

#### **Traditional branch model**

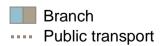


Old ,classic' matching process



**Candidates Clients** Recrui-Sales ting **Matching** 

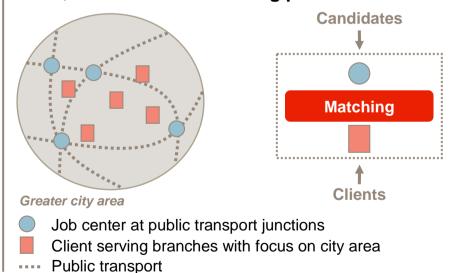
Greater city area



#### "Industrialized" branch model



New ,industrialized' matching process



## **Exposure to structural growth markets**

Market penetration rate as growth driver

31% of our business (H1 2008) has higher growth potential and higher profitability

